



C2R-GM24 Bulletin

Taking Vehicle in for service.

Description: If you take your vehicle to the GM dealer to have it upgraded with a new software update, please remove the C2R-GM24 prior to going to the GM Dealer.

Solution: The reason for removing the C2R-GM24 is that the product does not go into offline mode which will show as an error to the scan tool when it tries to upgrade the vehicles computer(s).